



**For *Criterion* USERS that use
Norton Internet Security 2005**

Please use these instructions to turn off Ad Blocking and Pop-up Blocking to allow the *Criterion* service to perform properly.

Turning Off Ad Blocking and Pop-up Blocking in Norton Internet Security 2005

1. Exit out of the *Criterion* Online Writing Evaluation service application.
2. Launch Norton Internet Security.
3. Click on **Norton AntiSpam** from the left menu.
4. If the **Ad Blocking** link is **On**:
 - a. Click the **Ad Blocking** link.
 - b. Click the **Turn Off** Button.
5. If the **Pop-up Blocking** link is **On**:
 - a. Click the **Pop-up Blocking** link.
 - b. Click the **Turn Off** Button.
6. Close Norton Internet Security.
7. Close and restart your browser.

If you have any questions please email criteriaisupport@ets.org or call 877-909-6442.
Thank you.